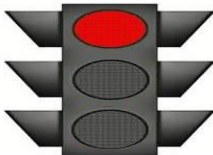
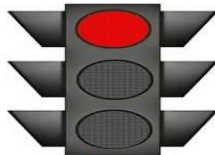


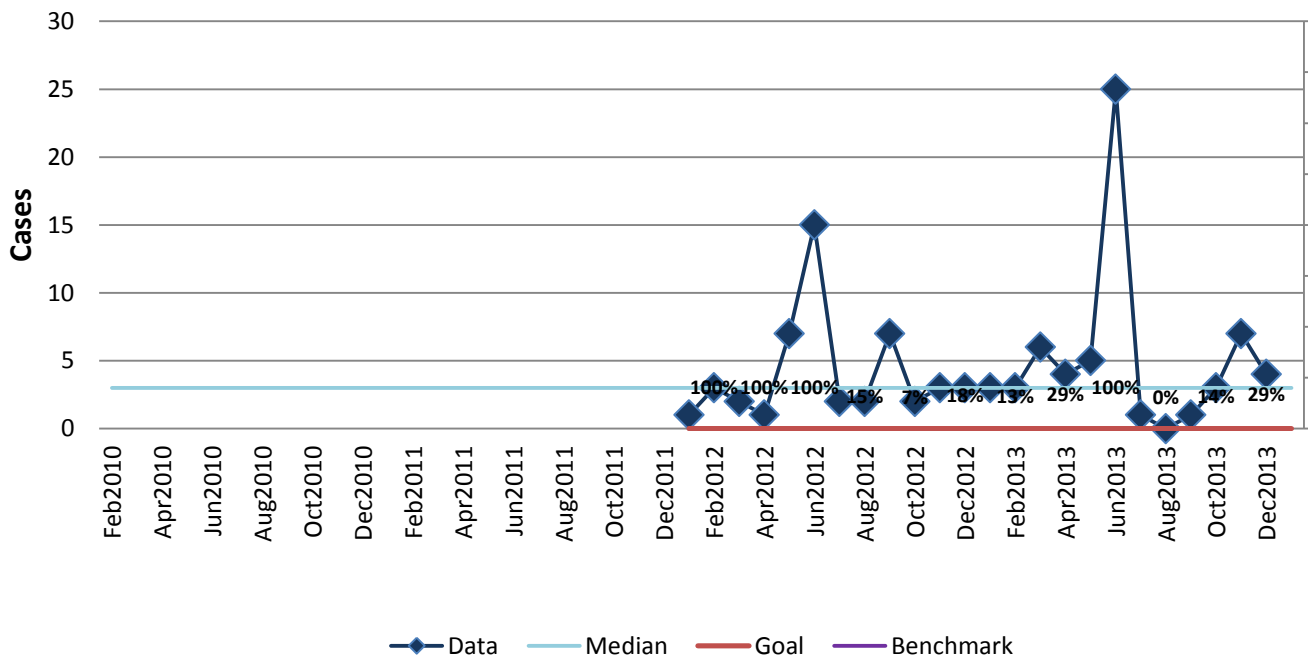
Emergency Home Repairs Requiring Over 30 Days to Complete

Comm Services & Revitalization

2/28/2014

Measurement method		Why measure?		What is our goal?	
The number of emergency home repairs in a month which are not completed within 30 days of receiving a completed application		Timeliness important for client safety and welfare		Complete all emergency home repairs within 30 days of completed application	
How are we doing?					
Jan2013-Jan2014 12 Month Goal	Jan2013-Jan2014 12 Month Actual		Dec2013 Goal	Dec2013 Actual	
0	59		0	4	
Cases	Cases		Cases	Cases	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

Emergency Home Repairs Requiring Over 30 Days to Complete



LOUISVILLE METRO
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